

## PELLETS & SAWDUST LOGS FAQs

### WHAT ARE WOOD PELLETS?

Wood pellets are pellets made from fine wood particles. They are cylindrical in shape, and measure 6mm in diameter, and 30mm in length. Sawdust logs use the same manufacturing plant and processes to produce a dense log approx 300mm long at 80mm in diameter

### WHAT ARE PELLETS AND SAWDUST LOGS MADE FROM?

Locally sourced virgin timber. There is no waste or recycled wood used in the manufacture of these products.

### ARE THERE ANY ADDITIVES USED IN THE MANUFACTURING PROCESS?

No additives of any kind are used in the manufacturing process. The natural lignin of the wood is what binds the pellet together.

### ARE THE WOOD PELLETS DUSTY?

All the pellets are screened before bagging which virtually eliminates all dust.

### WHICH QUALITY STANDARD DO OUR WOOD PELLETS CONFORM TO?

The pellets conform with the latest European Standard, ENplus (certificate UK001).

### WHERE ARE OUR WOOD PELLETS AND SAWDUST LOGS MADE?

There are two production plants, in Andover in Hampshire and Grangemouth in Scotland. Each plant has an annual production capacity of 55,000 tonnes of wood pellets.

### HOW ARE THE PELLETS DELIVERED?

Bagged pellets are delivered on pallets using local courier companies.

### HOW LONG CAN PELLETS BE STORED?

The pellets should last indefinitely in storage provided they are kept free from contamination and away from moisture. All fuel stores must be kept dry.

### HOW MUCH SPACE IS NEEDED TO STORE PELLETS?

1 tonne of pellets = 1.5m<sup>3</sup> storage space.

### HOW MUCH ASH IS PRODUCED FROM BURNING PELLETS?

The percentage of ash produced as a proportion of weight is very low – less than 0.7%.

### WHY USE THESE PELLETS?

That's simple – quality and guarantee of supply. There are many variations of quality of pellet produced in the UK. The combined production capacity of the two plants is 110,000 tonnes per annum and the quality of pellet is continuously monitored throughout the manufacturing process to ensure conformance to ENplus certification.

