



The Good Fuel Company Ltd | Unit B1, Brannam Court,
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GENERAL FAQs

WHERE CAN I BUY GOOD FUEL PRODUCTS?

Use the 'postcode search' facility to find out where your nearest retailer is located. You can either buy small quantities direct from these retailers or you can order in bulk through our website which will be delivered direct to you.

HOW DO I CONTACT GOOD FUEL?

The best way is to simply send us an email or pick up the phone – we will do whatever we can to help....

HOW DO YOU DELIVER?

Join our Regular Round – within our regular delivery area, you can place a weekly or monthly order (min 2 bags per order) and pay by direct debit. We will deliver on a set day each week/month and can leave in a pre-agreed location if you are not in.

For Ad-hoc purchases, you can pick up bags at one of our Retail stockists outlets.

Alternatively you can buy in bulk. We can deliver bulk locally (24 bags+) in our delivery area (covers approx. 5 miles radius of Barnstaple & Braunton) for FREE or further afield by courier by the pallet holding 24 or 48 bags

WHAT ARE YOUR ORDER TIMES?

Our Phones are manned from 9-5pm weekdays for Orders and they can be made at anytime Online. We will process all orders after 3pm on the following working day. On our regular Delivery rounds we will text or email 48 hours before the delivery round is due to take place giving an estimated time of delivery

HOW TO PAY

By BACS to
Acct - 58862846 Sort Code - 60-02-03 (Please quote invoice number)

Cheque (up to a limit of £100) – cheques payable to The Good Fuel Company Ltd

Or simply pay Cash On Delivery (I am sorry but we will not deliver however if payment is not made on or prior too delivery. If it is likely to be a problem please talk to us before you order)

